

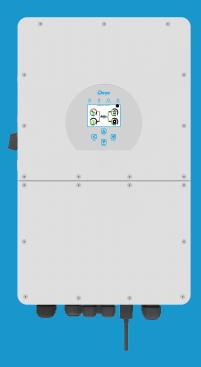
Hybrid Inverter

SUN-10K-SG01HP3-US-AM2

SUN-12K-SG01HP3-US-AM2

SUN-15K-SG01HP3-US-AM2

User Manual



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About This Manual

The manual mainly describes the product information, guidelines for installation, operation and maintenance. The manual cannot include complete information about the photovoltaic (PV) system.

How to Use This Manual

Read the manual and other related documents before performing any operation on the inverter. Documents must be stored carefully and be available at all times.

Contents may be periodically updated or revised due to product development. The information in this manual is subject to change without notice. The latest manual can be acquired via service@deye.com.cn

1. Safety Introductions

Safety signs



The DC input terminals of the inverter must not be grounded.



The AC and DC circuits must be disconnected separately, and the maintenance personnel

must wait for 5 minutes before they are completely powered off before they can start working.



Surface high temperature, Please do not touch the inverter case.



Prohibit disassembling inverter case, there existing shock hazard, which may cause serious injury or death, please ask qualified person to repair.



Please read the instructions carefully before use.



Do Not put it in the waste bin! Recycle it by licensed professional!

- \cdot This chapter contains important safety and operating instructions. Read and keep this manual for future reference.
- Before using the inverter, please read the instructions and warning signs of the battery and corresponding sections in the instruction manual.
- · Do not disassemble the inverter. If you need maintenance or repair, take it to a professional service center.
- · Improper reassembly may result in electric shock or fire.
- \cdot To reduce risk of electric shock, disconnect all wires before attempting any maintenance or cleaning. Turning off the unit will not reduce this risk.
- \cdot Caution: Only qualified personnel can install this device with battery.
- \cdot Never charge a frozen battery.
- · For optimum operation of this inverter, please follow required specification to select appropriate cable size. It is very important to correctly operate this inverter.
- \cdot Be very cautious when working with metal tools on or around batteries. Dropping a tool may cause a spark or short circuit in batteries or other electrical parts, even cause an explosion.
- \cdot Please strictly follow installation procedure when you want to disconnect AC or DC terminals. Please refer to "Installation" section of this manual for the details.
- \cdot Grounding instructions this inverter should be connected to a permanent grounded wiring system. Be sure to comply with local requirements and regulation to install this inverter.
- \cdot Never cause AC output and DC input short circuited. Do not connect to the mains when DC input short circuits.

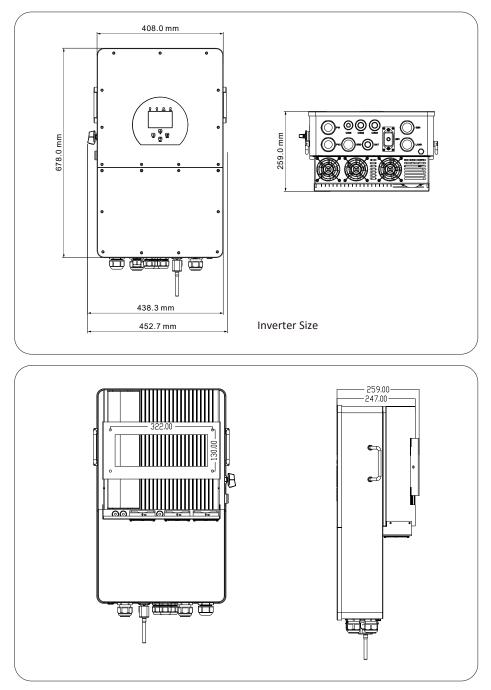
2. Product Introductions

This is a multifunctional inverter, combining functions of inverter, solar charger and battery charger to offer uninterruptible power support with portable size. Its comprehensive LCD display offers user configurable and easy accessible button operation such as battery charging, AC/solar charging, and acceptable input voltage based on different applications.

0 0 0 2 3 ç Q ۲ Н 4 5 0 6 (18)世 1: Inverter indicators 7: Parallel port 13: Load 14: Function port 2: LCD display 8: CAN port 3: Function buttons 15: PV input 9: DRM port 4: DC switch 10: BMS port 16: Grid 5: Power on/off button 11: RS485 port 17: Battery input 18: WiFi Interface 6: Meter port 12: Generator input

2.1 Product Overview

2.2 Product Size



2.3 Product Features

- 120V/208V Three phase Pure sine wave inverter.
- Self-consumption and feed-in to the grid.
- Auto restart while AC is recovering.
- Programmable supply priority for battery or grid.
- Programmable multiple operation modes: On grid, off grid and UPS.
- Configurable battery charging current/voltage based on applications by LCD setting.
- Configurable AC/Solar/Generator Charger priority by LCD setting.
- Compatible with mains voltage or generator power.
- Overload/over temperature/short circuit protection.
- Smart battery charger design for optimized battery performance
- With limit function, prevent excess power overflow to the grid.
- Supporting WIFI monitoring and build-in 2 strings for 1 MPP tracker, 1 string for 1 MPP tracker.
- Smart settable three stages MPPT charging for optimized battery performance.
- Time of use function.
- Smart Load Function.

2.4 Basic System Architecture

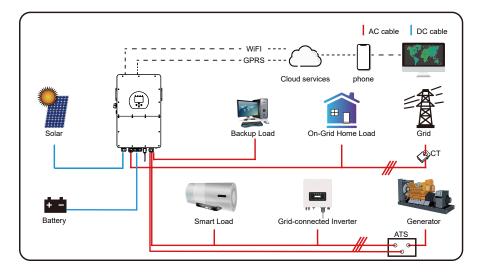
The following illustration shows basic application of this inverter.

It also includes following devices to have a complete running system.

- Generator or Utility
- PV modules

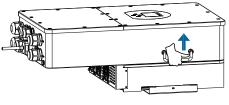
Consult with your system integrator for other possible system architectures depending on your requirements.

This inverter can power all kinds of appliances in home or office environment, including motor type appliances such as refrigerator and air conditioner.



2.5 Product handling requirements

Two people stand on both sides of the machine, holding one handles to lift the machine.

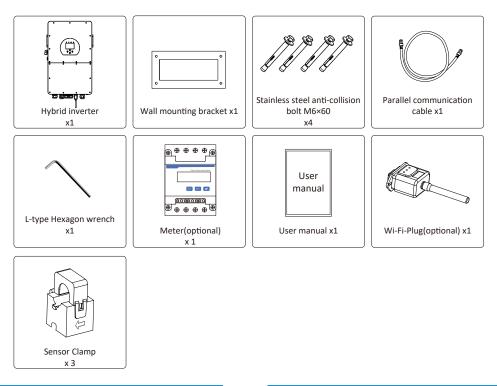


transport

3. Installation

3.1 Parts List

Check the equipment before installation. Please make sure nothing is damaged in the package. You should have received the items in the following package:



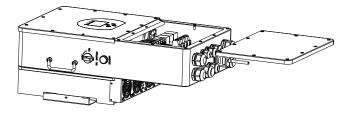
3.2 Mounting instructions

Installation Precaution

This Hybrid inverter is designed for outdoor use(IP65), Please make sure the installation site meets below conditions:

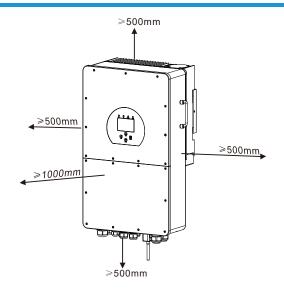
- · Not in direct sunlight
- \cdot Not in areas where highly flammable materials are stored.
- · Not in potential explosive areas.
- \cdot Not in the cool air directly.
- · Not near the television Antenna or antenna cable.
- · Not higher than altitude of about 2000 meters above sea level.
- · Not in environment of precipitation or humidity(>95%)

Please AVOID direct sunlight, rain exposure, snow laying up during installation and operation. Before connecting all wires, please take off the metal cover by removing screws as shown below:



Considering the following points before selecting where to install:

- \cdot Please select a vertical wall with load-bearing capacity for installation, suitable for installation on concrete or other non-flammable surfaces, installation is shown below.
- · Install this inverter at eye level in order to allow the LCD display to be read at all times.
- \cdot The ambient temperature is recommeded to be between -40~60 \degree to ensure optimal operation.
- Be sure to keep other objects and surfaces as shown in the diagram to guarantee sufficient heat dissipation and have enough space for removing wires.

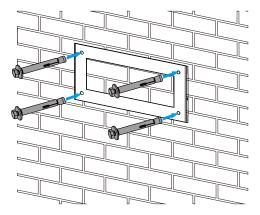


For proper air circulation to dissipate heat, allow a clearance of approx. 50cm to the side and approx. 50cm above and below the unit. And 100cm to the front.

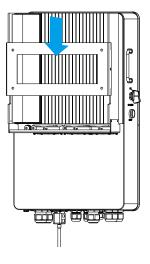
Mounting the inverter

Remember that this inverter is heavy! Please be careful when lifting out from the package. Choose the recommend drill head(as shown in below pic) to drill 4 holes on the wall, 62-70mm deep.

- 1. Use a proper hammer to fit the expansion bolt into the holes.
- 2. Carry the inverter and holding it, make sure the hanger aim at the expansion bolt, fix the inverter on the wall.
- 3. Fasten the screw head of the expansion bolt to finish the mounting.



Inverter hanging plate installation



3.3 Battery connection

For safe operation and compliance, a separate DC over-current protector or disconnect device is required between the battery and the inverter. In some applications, switching devices may not be required but over-current protectors are still required. Refer to the typical amperage in the table below for the required fuse or circuit breaker size.



Safety Hint:

Please use approved DC cable for battery system.

Model	Wire Size	Cable(mm [°])
10/12/15kW	6AWG	13.3

Chart 3-2



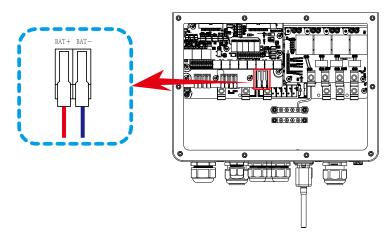
All wiring must be performed by a professional person.



Connecting the battery with a suitable cable is important for safe and efficient operation of the system. To reduce the risk of injury, refer to Chart 3-2 for recommended cables.

Please follow below steps to implement battery connection:

- 1. Please choose a suitable battery cable with correct connector which can well fit into the battery terminals.
- 2. Fit the battery connectors in.
- 3. Make sure polarity at both the battery and inverter is correctly connected.



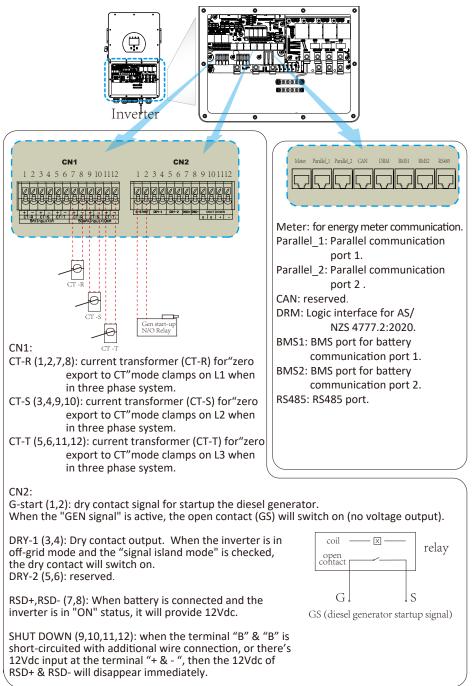
4. In case of children touch or insects go into the inverter, Please make sure the inverter connector is fasten to waterproof position by twist it clockwise.



Installation must be performed with care.

Before making the final DC connection or closing DC breaker/disconnect, be sure positive(+) must be connect to positive(+) and negative(-) must be connected to negative(-). Reverse polarity connection on battery will damage the inverter.

3.3.2 Function port definition



3.4 Grid connection and backup load connection

• Before connecting to the grid, a separate AC breaker must be installed between the inverter and the grid, and also between the backup load and the inverter. This will ensure the inverter can be securely disconnected during maintenance and fully protected from over current. For the 10/12/15kW model, the recommended AC breaker for backup load is 100A. For the 10/12/ 15kW model, the recommended AC breaker for grid is 100A.

 \cdot There are three terminal blocks with "Grid" "Load" and "GEN" markings. Please do not misconnect input and output connectors.



All wiring must be performed by a qualified personnel. It is very important for system safety and efficient operation to use appropriate cable for AC input connection. To reduce risk of injury, please use the proper recommended cable as below.

Grid connection and backup load connection (Copper wires) (bypass)

Model	Wire Size	Cable(mm²)	Torque value(max)
10/12/15kW	3AWG	26.7	4.5Nm

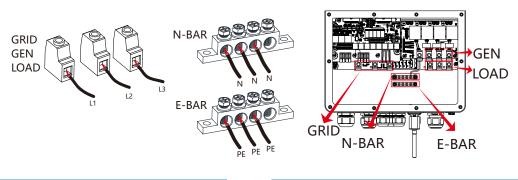
Grid connection and backup load connection (Copper wires)

Model	Wire Size	Cable(mm²)	Torque value(max)
10/12kW	8AWG	8.4	3.4Nm
15kW	6AWG	13.3	4.0Nm

Chart 3-3 Recommended Size for AC wires

Please follow below steps to implement Grid, load and Gen port connection:

- 1. Before making Grid, load and Gen port connection, be sure to turn off AC breaker or disconnector first.
- 2. Remove insulation sleeve 10mm length, insert the wires according to polarities indicated on the terminal block. Make sure the connection is complete.





Be sure that AC power source is disconnected before attempting to wire it to the unit.

- 3. Then, insert AC output wires according to polarities indicated on the terminal block and tighten terminal. Be sure to connect corresponding N wires and PE wires to related terminals as well.
- 4. Make sure the wires are securely connected.
- 5. Appliances such as air conditioner are required at least 2-3 minutes to restart because it is required to have enough time to balance refrigerant gas inside of circuit. If a power shortage occurs and recovers in short time, it will cause damage to your connected appliances. To prevent this kind of damage, please check manufacturer of air conditioner if it is equipped with time-delay function before installation. Otherwise, this inverter will trigger overload fault and cut off output to protect your appliance but sometimes it still causes internal damage to the air conditioner

3.5 PV Connection

Before connecting to PV modules, please install a separately DC circuit breaker between inverter and PV modules. It is very important for system safety and efficient operation to use appropriate cable for PV module connection. To reduce risk of injury, please use the proper recommended cable size as below.

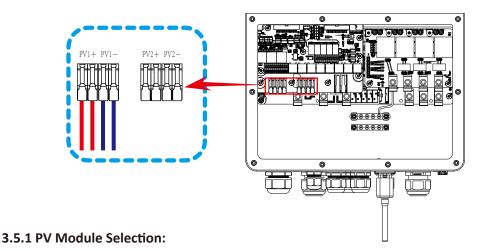
Model	Wire Size	Cable(mm [°])
10/12/15kW	10AWG	5.3

Chart 3-4



To avoid any malfunction, do not connect any PV modules with possible leakage current to the inverter. For example, grounded PV modules will cause leakage current to the inverter. When using PV modules, please ensure the PV+ & PV- of solar panel is not connected to the system ground bar.

It is requested to use PV junction box with surge protection. Otherwise, it will cause damage on inverter when lightning occurs on PV modules.



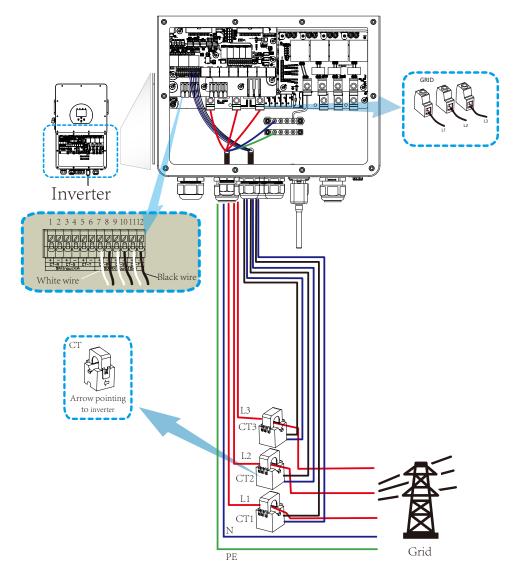
When selecting proper PV modules, please be sure to consider below parameters:

- 1) Open circuit Voltage (Voc) of PV modules can not exceed max. PV array open circuit voltage of inverter.
- 2) Open circuit Voltage (Voc) of PV modules should be higher than min. start voltage.
- 3) The PV modules used to connected to this inverter shall be Class A rating certified according to IEC 61730.

Inverter Model	10kW	12kW	15kW
PV Input Voltage	380V (180V-550V)		
PV Array MPPT Voltage Range	150V-500V		
No. of MPP Trackers	2		
No. of Strings per MPP Tracker	2+2		

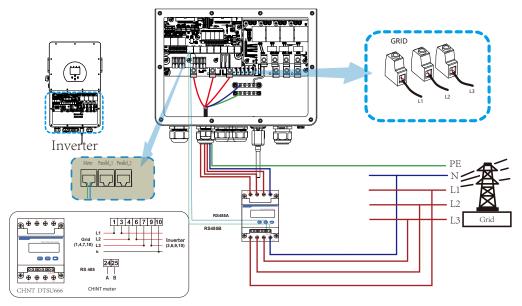
Chart 3-5

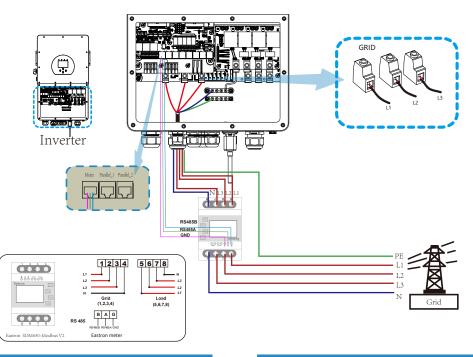
3.6 CT Connection

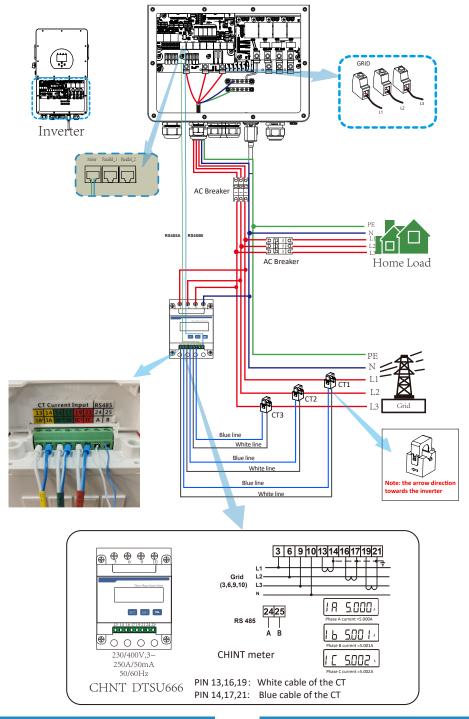


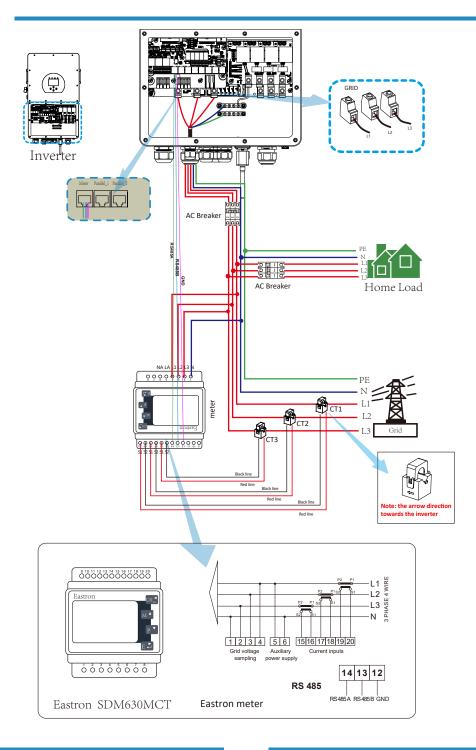
*Note: when the reading of the load power on the LCD is not correct, please reverse the CT arrow.

3.6.1 Meter Connection











Note:

When the inverter is in the off-grid state, the N line needs to be connected to the earth.

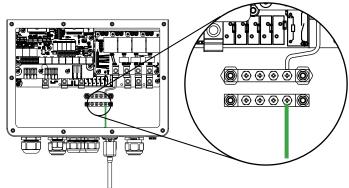


Note:

In final installation, breaker certified according to IEC 60947-1 and IEC 60947-2 shall be installed with the equipment.

3.7 Earth Connection(mandatory)

Ground cable shall be connected to ground plate on grid side this prevents electric shock if the original protective conductor fails.



Earth connection(Copper wires) (bypass)

Model	Wire Size	Cable(mm²)	Torque value(max)
10/12/15kW	6AWG	13.3	4.5Nm

Earth connection(Copper wires)

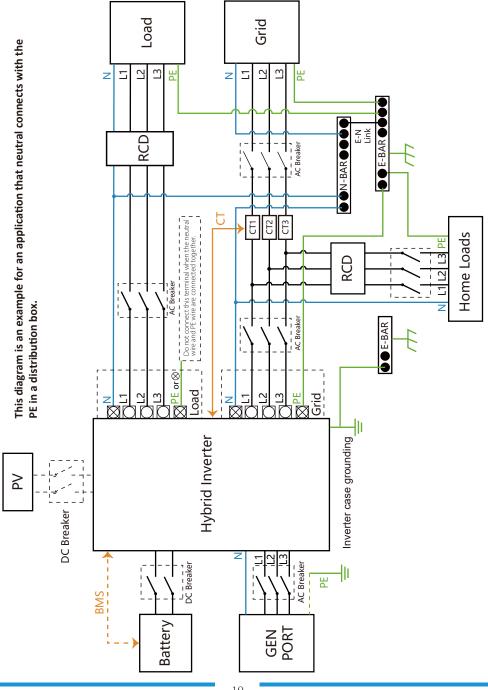
Model	Wire Size	Cable(mm²)	Torque value(max)
10/12kW	6AWG	13.3	3.4Nm
15kW	6AWG	13.3	4.0Nm

The conductor should be made of the same metal as the phase conductors.

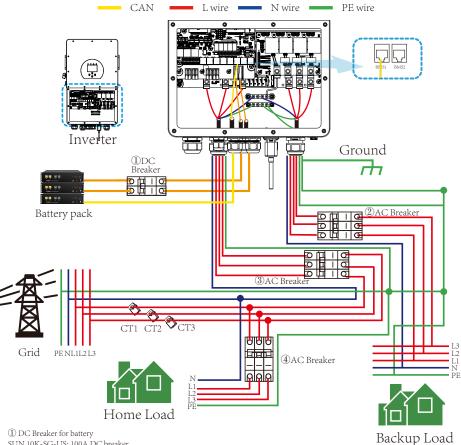
3.8 WIFI Connection

For the configuration of Wi-Fi Plug, please refer to illustrations of the Wi-Fi Plug. The Wi-Fi Plug is not a standard configuration, it's optional.

3.9 Wiring System for Inverter



3.10 Typical application diagram of on-grid system



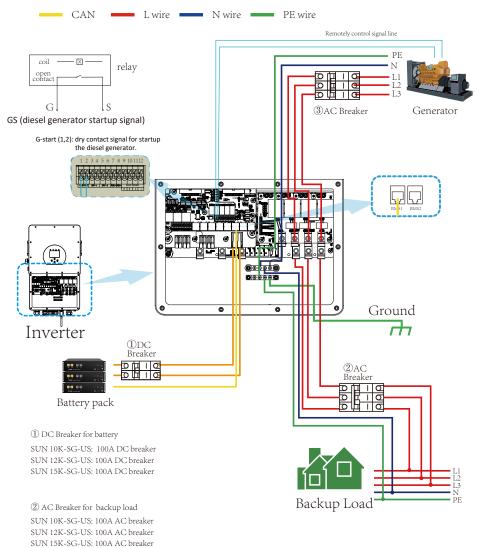
① DC Breaker for battery SUN 10K-SG-US: 100A DC breaker SUN 12K-SG-US: 100A DC breaker SUN 15K-SG-US: 100A DC breaker

② AC Breaker for backup load SUN 10K-SG-US: 100A AC breaker SUN 12K-SG-US: 100A AC breaker SUN 15K-SG-US: 100A AC breaker

③ AC Breaker for grid SUN 10K-SG-US: 100A AC breaker SUN 12K-SG-US: 100A AC breaker SUN 15K-SG-US: 100A AC breaker

(4) AC Breaker for home load Depends on household loads

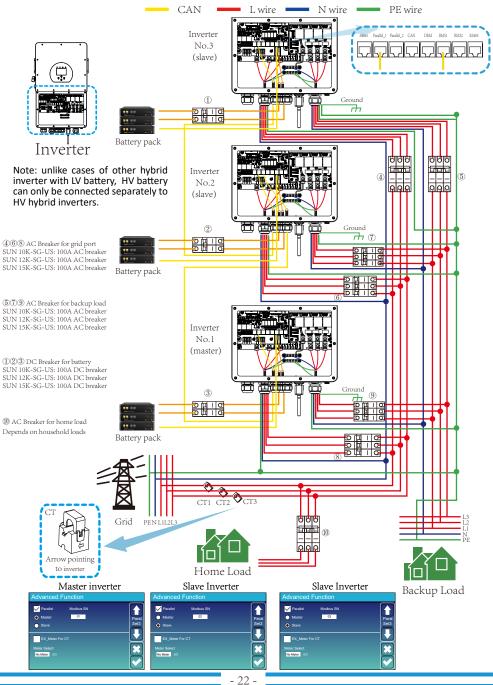
3.11 Typical application diagram of diesel generator



③ AC Breaker for Generator port SUN 10K-SG-US: 100A AC breaker SUN 12K-SG-US: 100A AC breaker SUN 15K-SG-US: 100A AC breaker

3.12 Three phase parallel connection diagram

Note: For the parallel system, the lead-acid battery is not supported. Please use Deye approved lithium battery.



4. OPERATION

4.1 Power ON/OFF

Once the unit has been properly installed and the batteries are connected well, simply press On/Off button(located on the left side of the case) to turn on the unit. When system without battery connected, but connect with either PV or grid, and ON/OFF button is switched off, LCD will still light up(Display will show OFF). In this condition, when switch on ON/OFF button and select NO battery, system can still working.

4.2 Operation and Display Panel

The operation and display panel, shown in below chart, is on the front panel of the inverter. It includes four indicators, four function keys and a LCD display, indicating the operating status and input/output power information.

LED Indicator		Messages	
DC	Green led solid light	PV Connection normal	
AC Green led solid light		Grid Connection normal	
Normal	Green led solid light	Inverter operating normal	
Alarm	Red led solid light	Malfunction or warning	

Chart 4-1 LED indicators

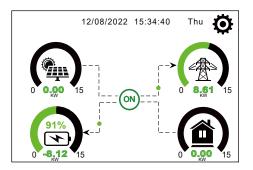
Function Key	Description
Esc	To exit setting mode
Up	To go to previous selection
Down	To go to next selection
Enter	To confirm the selection

Chart 4-2 Function Buttons

5. LCD Display Icons

5.1 Main Screen

The LCD is touchscreen, below screen shows the overall information of the inverter.



1. The icon in the center of the home screen indicates that the system is Normal operation. If it turns into "comm./F01~F64", it means the inverter has communication errors or other errors, the error message will display under this icon(F01-F64 errors, detail error info can be viewed in the System Alarms menu).

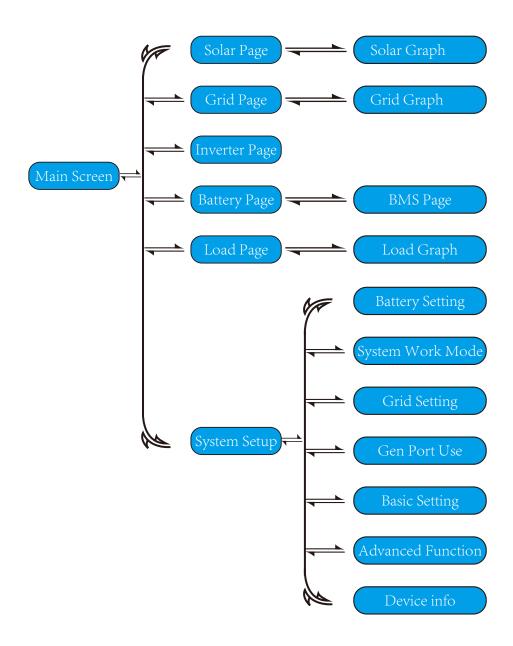
2.At the top of the screen is the time.

3.System Setup Icon, Press this set button, you can enter into the system setup screen which including Basic Setup, Battery Setup, Grid Setup, System Work Mode, Generator port use, Advanced function and Li-Batt info.

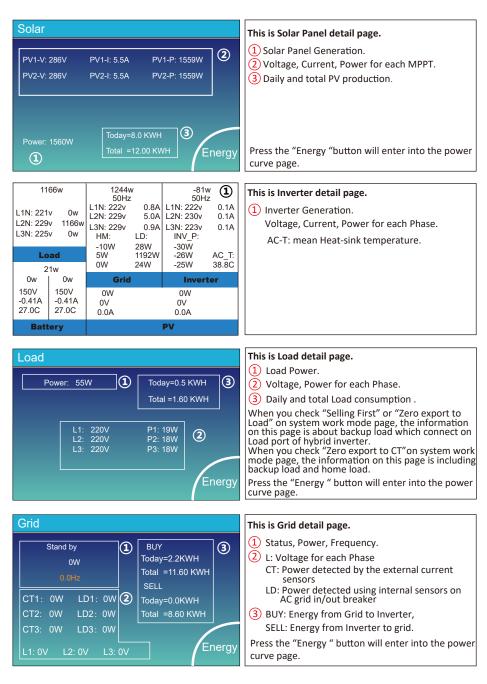
4. The main screen showing the info including Solar, Grid, Load and Battery. Its also displaying the energy flow direction by arrow. When the power is approximate to high level, the color on the panels will changing from green to red so system info showing vividly on the main screen.

- · PV power and Load power always keep positive.
- \cdot Grid power negative means sell to grid, positive means get from grid.
- \cdot Battery power negative means charge, positive means discharge.

5.1.1 LCD operation flow chart



5.2 Solar Power Curve



Batt	
Battery 1 Stand by	
U:170V	
I:2.04A	
Power: 101W	
Temp:25.0C	Energy

This is Battery detail page.

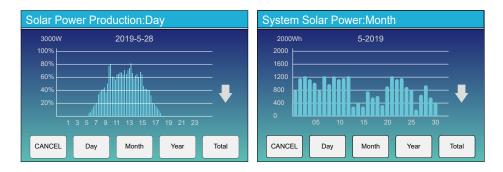
if you use Lithium Battery, you can enter BMS page.

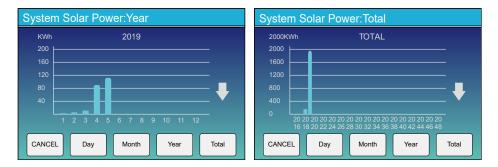
Li-BMS

Mean Voltag	e:170.0V	Charging Voltage :180.0V	
Total Curren	nt:37.00A	Discharging Voltage :160.0V	Sum
Mean Temp	:23.5C	Charging current :30A	Data
Total SOC	:38%	Discharging current :25A	
Dump Energ			Details Data

L	Li-BMS								
	Volt	Curr	Temp	soc	Energy	Cha	rge	Fault	
						Volt	Curr		\frown
	150.3V	19.70A	30.6C	52.0%	26.0Ah	0.0V	0.0A	0 0 0	
	150.2V	19.10A	31.0C	51.0%	25.5Ah	153.2V	25.0A	0 0 0	Sum
	150.1V	16.90A	30.2C	12.0%	6.0Ah	153.2V	25.0A	0000	
	V00.0	0.00A	0.0C	0.0%	0.0Ah	0.0V	0.0A		Data
	0.00V	0.00A	0.0C	0.0%	0.0Ah				
		0.00A							
									\equiv
									Details
									Data
									\square

5.3 Curve Page-Solar & Load & Grid





Solar power curve for daily, monthly, yearly and total can be roughly checked on the LCD, for more accuracy power generation, pls check on the monitoring system. Click the up and down arrow to check power curve of different period.

5.4 System Setup Menu

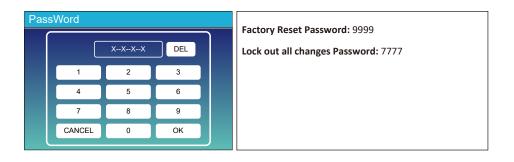
System Se	tup	This is System Setup page.
Battery	System Work Mode	
Setting	Grid Setting Gen Port Use	
Basic Setting	Advanced Function Device Info.	

5.5 Basic Setup Menu



Factory Reset: Reset all parameters of the inverter. Lock out all changes: Enable this menu for setting parameters that require locking and cannot be set up. Before performing a successful factory reset and locking the systems, to keep all changes you need to type in a password to enable the setting.

The password for factory settings is 9999 and for lock out is 7777.



5.6 Battery Setup Menu



Battery capacity: it shows your battery bank size to Deye hybrid inverter.

Use Batt V: Use Battery Voltage for all the settings (V).

Max. A charge/discharge: Max battery charge/discharge current(0-50A for 10/12/15KW model).

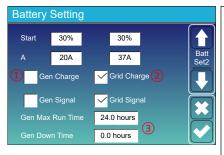
For AGM and Flooded, we recommend Ah battery size x 20%= Charge/Discharge amps.

. For Lithium, we recommend Ah battery size x 50% = Charge/Discharge amps.

. For Gel, follow manufacturer' s instructions.

No Batt: tick this item if no battery is connected to the system.

Parallel bat1&bat2: if one set of battery was connected Bat 1 and Bat 2 then please enable this function.



This is Grid Charge, you need select. 2 Start =30%: No use, Just for customization. A = 37A: It indicates the Current that the

Grid charges the Battery. Grid Charge: It indicates that the grid charges

the battery.

Grid Signal: Disable.

This is Battery Setup page.



Start =30%: Percent SOC below 30% system will AutoStart a connected generator to charge the battery bank.

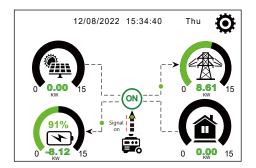
A = 20A: Charge rate of 20A from the attached generator in Amps.

Gen Charge: uses the gen input of the system to charge battery bank from an attached generator.

Gen Signal: Normally open relay that closes when the Gen Start signal state is active.

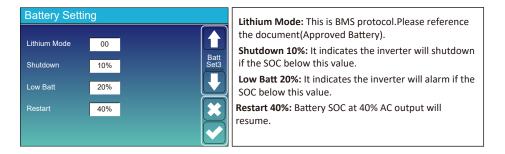
Gen Max Run Time: It indicates the longest time Generator can run in one day, when time is up, the Generator will be turned off. 24H means that it does not shut down all the time.

Gen Down Time: It indicates the delay time of the Generator to shut down after it has reached the running time.



This page tells the PV and diesel generator power the load and battery.

Generator		
Power: 6000W	Today=10 KWH Total =10 KWH	This page tells generator output voltage, frequency, power. And, how much energy is used from generator.
V_L1: 230V V_L2: 230V V_L3: 230V	P_L1: 2KW P_L2: 2KW P_L3: 2KW	



Recommended battery settings

Battery Type	Absorption Stage	Float Stage	Torque value (every 30 days 3hr)
Lithium	Follow its BMS voltage parameters		eters

5.7 System Work Mode Setup Menu



Work Mode

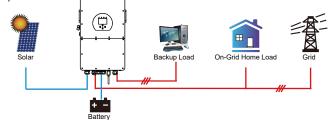
Selling First: This Mode allows hybrid inverter to sell back any excess power produced by the solar panels to the grid. If time of use is active, the battery energy also can be sold into grid.

The PV energy will be used to power the load and charge the battery and then excess energy will flow to grid. Power source priority for the load is as follows: 1. Solar Panels.

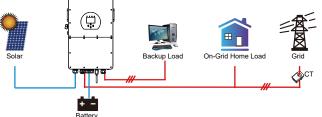
2. Grid.

3. Batteries (until programable % discharge is reached).

Zero Export To Load: Hybrid inverter will only provide power to the backup load connected. The hybrid inverter will neither provide power to the home load nor sell power to grid. The built-in CT will detect power flowing back to the grid and will reduce the power of the inverter only to supply the local load and charge the battery.



Zero Export To CT: Hybrid inverter will not only provide power to the backup load connected but also give power to the home load connected. If PV power and battery power is insufficient, it will take grid energy as supplement. The hybrid inverter will not sell power to grid. In this mode, a CT is needed. The installation method of the CT please refer to chapter 3.6 CT Connection. The external CT will detect power flowing back to the grid and will reduce the power of the inverter only to supply the local load, charge battery and home load.



Solar Sell: "Solar sell" is for Zero export to load or Zero export to CT: when this item is active, the surplus energy can be sold back to grid. When it is active, PV Power source priority usage is as follows: load consumption and charge battery and feed into grid.

Max. sell power: Allowed the maximum output power to flow to grid.

Zero-export Power: for zero-export mode, it tells the grid output power. Recommend to set it as 20-100W to ensure the hybrid inverter won't feed power to grid.

Energy Pattern: PV Power source priority.

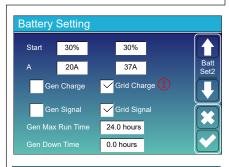
Batt First: PV power is firstly used to charge the battery and then used to power the load. If PV power is insufficient, grid will make supplement for battery and load simultaneously.

Load First: PV power is firstly used to power the load and then used to charge the battery. If PV power is insufficient, Grid will provide power to load.

Max Solar Power: allowed the maximum DC input power.

Grid Peak-shaving: when it is active, grid output power will be limited within the set value. If the load power exceeds the allowed value, it will take PV energy and battery as supplement. If still can't meet the load requirement, grid power will increase to meet the load needs.

System Work Mode								
Grid	0		🗸 Time Of Use					
Charge	Gen		Time	Power	Batt	Work		
		00:00	05:00	12000	160V	Mode2		
		05:00	08:00	12000	160V			
\checkmark		08:00	10:00	12000	160V			
\checkmark		10:00	15:00	12000	160V			
		15:00	18:00	12000	160V			
$\overline{}$		18:00	00:00	12000	160V			



System Work Mode									
Orid Charge Gen		<mark>/</mark> Time Time	Of Use Power	Batt	Wor				
	00:00	05:00	12000	80%	Mode				
	05:00	08:00	12000	40%					
	08:00	10:00	12000	40%					
	10:00	15:00	12000	80%					
	15:00	18:00	12000	40%					
	18:00	00:00	12000	35%					

Time of use: it is used to program when to use grid or generator to charge the battery, and when to discharge the battery to power the load. Only tick "Time Of Use" then the follow items (Grid, charge, time, power etc.) will take effect.

Note: when in selling first mode and click time of use, the battery power can be sold into grid.

Gen charge: utilize diesel generator to charge the battery in a time period.

Time: real time, range of 01:00-24:00.

Note: when the grid is present, only the "time of use" is ticked, then the battery will discharge. Otherwise, the battery won't discharge even the battery SOC is full. But in the off-grid mode (when grid is not available, inverter will work in the off-grid mode automatically), the battery will discharge without selecting the "Time Of Use".

Power: Max. discharge power of battery allowed. **Batt(V or SOC %):** battery SOC % or voltage at when the action is to happen.

For example

During 00:00-05:00,

if battery SOC is lower than 80%, it will use grid to charge the battery until battery SOC reaches 80%.

During 05:00-08:00,

if battery SOC is higher than 40%, hybrid inverter will discharge the battery until the SOC reaches 40%. At the same time, if battery SOC is lower than 40%, then grid will charge the

battery SOC to 40%.

During 08:00-10:00,

if battery SOC is higher than 40%, hybrid inverter will discharge the battery until the SOC reaches 40%.

During 10:00-15:00,

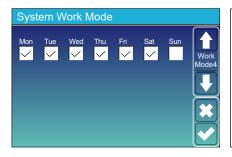
when battery SOC is higher than 80%, hybrid inverter will discharge the battery until the SOC reaches 80%.

During 15:00-18:00,

when battery SOC is higher than 40%, hybrid inverter will discharge the battery until the SOC reaches 40%.

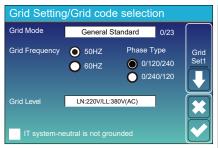
During 18:00-00:00,

when battery SOC is higher than 35%, hybrid inverter will discharge the battery until the SOC reaches 35%.



It allows users to choose which day to execute the setting of "Time of Use". For example, the inverter will execute the time of use page on Mon/Tue/Wed/Thu/Fri/Sat only.

5.8 Grid Setup Menu

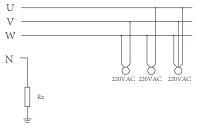


Grid Mode:

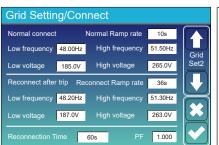
General Standard、UL1741 & IEEE1547、CPUC RULE21、 SRD-UL-1741、CEI_0_21_Internal、EN50549_CZ-PPDS(>16A)、 Australia_A、Australia_B、Australia_C、AS4777_NewZealand、 VDE4105、OVE-Directive R25、EN50549_CZ_PPD5_L16A、 NRS097、G98、G99、EN50549_1_Norway_133V、 EN50549_1_Norway_230V、Japan_200VAC_3P3W、 CEI_0_21_External、CEI_0_21_Areti、Japan_400VAC_3P3W、 Japan_415VAC_3P4W、EN50549_1_Switzerland. Please follow the local grid code and then choose the corresponding grid standard.

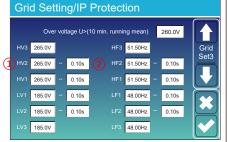
Grid level: there're several voltage levels for the inverter output voltage when it is in off-grid mode. LN:220V/LL:380V(AC), LN:230V/LL:400V(AC).

IT system: If the grid system is IT system, then please enable this option. For example, the IT grid system voltage is 230Vac (the Line voltage between any two live lines in a three-phase circuit is 230Vac, and the diagram is as follow) then please enable "IT system" and tick the "Grid level" as LN:230V/LL:400V(AC) as below picture shows.



Rz: Large resistance ground resistor. Or the system doesn't have Neutral line





 Grid Setting/Grid code selection

 Grid Mode
 General Standard
 0/23

 Grid Frequency
 50HZ
 Phase Type

 0/120/240
 0/120/240
 Grid

 60HZ
 0/120/240
 Image: Setting Setting

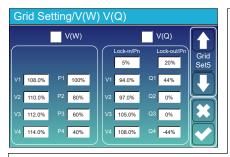
Normal connect: The allowed grid voltage/frequency range when the inverter first time connect to the grid. Normal Ramp rate: It is the startup power ramp.

Reconnect after trip: The allowed grid voltage /frequency range for the inverter connects the grid after the inverter trip from the grid. **Reconnect Ramp rate**:It is the reconnection power ramp.

Reconnection time: The waiting time period for the inverter connects the grid again. **PF**: Power factor which is used to adjust inverter reactive power.

HV1: Level 1 overvoltage protection point; 1 HV2: Level 2 overvoltage protection point; HV3: Level 3 overvoltage protection point.	10s—Trip time.
LV1: Level 1 undervoltage protection point; LV2: Level 2 undervoltage protection point; LV3: Level 3 undervoltage protection point.	
HF1: Level 1 over frequency protection point; HF2: Level 2 over frequency protection point; HF3: Level 3 over frequency protection point.	
LF1: Level 1 under frequency protection point; LF2: Level 2 under frequency protection point; LF3: Level 3 under frequency protection point.	

Grid Setting/F(W)								
F(W)								
Over frequency	/	Droop F	40%PE/Hz	Grid				
Start freq F	50.20Hz	Stop freq F	51.5Hz	Set4				
Start delay F	0.00s	Stop delay F	0.00s					
Under frequency		Droop F	40%PE/Hz					
Start freq F	49.80Hz	Stop freq F	49.80Hz					
Start delay F	0.00s		0.00s					



FW: this series inverter is able to adjust inverter output power according to grid frequency.

Droop F: percentage of nominal power per Hz For example, "Start freq F > 50.2Hz, Stop freq F < 51.5, Droop F=40%PE/Hz" when the grid frequency reaches 50.2Hz, the inverter will decrease its active power at Droop F of 40%. And then when grid system frequency is less than 50.1Hz, the inverter will stop decreasing output power.

For the detailed setup values, please follow the local grid code.

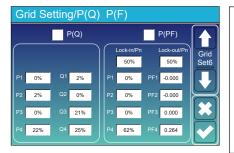
V(W): It is used to adjust the inverter active power according to the set grid voltage.

V(Q): It is used to adjust the inverter reactive power according to the set grid voltage.

This function is used to adjust inverter output power (active power and reactive power) when grid voltage changes.

Lock-in/Pn 5%: When the inverter active power is less than 5% rated power, the VQ mode will not take effect. Lock-out/Pn 20%: If the inverter active power is increasing from 5% to 20% rated power, the VQ mode will take effect again.

For example: V2=110%, P2=80%. When the grid voltage reaches the 110% times of rated grid voltage, inverter output power will reduce its active output power to 80% rated power. For example: V1=94%, Q1=44%. When the grid voltage reaches the 94% times of rated grid voltage, inverter output power will output 44% reactive output power. For the detailed setup values, please follow the local grid code.



Grid Setting/LVRT L/HVRT Grid HV3 HV3_T 30.24s Set7 0% HV2 0% HV2_T 0.04s HV1_T 22.11s 0% LV1_T 22.02s 0% LV2 T 0.04s 0%

P(Q): It is used to adjust the inverter reactive power according to the set active power. P(PF): It is used to adjust the inverter PF according

to the set active power.

For the detailed setup values, please follow the local grid code.

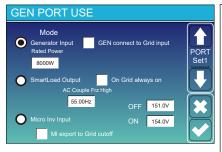
Lock-in/Pn 50%: When the inverter output active power is less then 50% rated power, it won't enter the P(PF) mode.

Lock-out/Pn 50%: When the inverter output active power is higher then 50% rated power, it will enter the P(PF) mode.

Note : only when the grid voltage is equal to or higher than 1.05times of rated grid voltage, then the P(PF) mode will take effect.

Reserved: This function is reserved. It is not recommended.

5.9 Generator Port Use Setup Menu



Generator input rated power: allowed Max. power from diesel generator.

GEN connect to grid input: connect the diesel generator to the grid input port.

Smart Load Output: This mode utilizes the Gen input connection as an output which only receives power when the battery SOC is above a user programmable threshold.

e.g. ON: 100%, OFF: 95%: When the battery bank SOC reaches 100%, Smart Load Port will switch on automatically and power the load connected. When the battery bank SOC < 95% , the Smart Load Port will switch off automatically.

Smart Load OFF Batt

Battery SOC at which the Smart load will switch off.

Smart Load ON Batt

Battery SOC at which the Smart load will switch on. simultaneously and then the Smart load will switch on.
 On Grid always on: When click "on Grid always on" the smart load will switch on when the grid is present.
 Micro Inv Input: To use the Generator input port as a micro-inverter on grid inverter input (AC coupled), this feature will also work with "Grid-Tied" inverters.

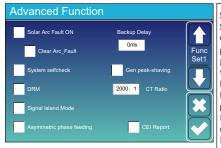
* Micro Inv Input OFF: when the battery SOC exceeds setting value, Microinveter or grid-tied inverter will shut down.

* Micro Inv Input ON: when the battery SOC is lower than setting value, Microinveter or grid-tied inverter will start to work.

AC Couple Frz High: If choosing "Micro Inv input", as the battery SOC reaches gradually setting value (OFF), during the process, the microinverter output power will decrease linear. When the battery SOC equals to the setting value (OFF), the system frequency will become the setting value (AC couple Frz high) and the Microinverter will stop working. MI export to grid cutsoff: Stop exporting power produced by the microinverter to the grid.

* Note: Micro Inv Input OFF and On is valid for some certain FW version only.

5.10 Advanced Function Setup Menu



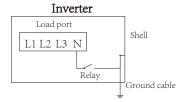
Solar Arc Fault ON: This is only for US. System selfcheck: Disable. this is only for factory. Gen Peak-shaving: Enable When the power of the generator exceeds the rated value of it, the inverter will provide the redundant part to ensure that the generator will not overload.

DRM: For AS4777 standard.

Backup Delay: When the grid cuts off, the inverter will give output power after the setting time.

For example, backup delay: 3ms. the inverter will give output power after 3ms when the grid cuts off. Note: for some old FW version, the function is not available.

Signal island mode: If "Signal island mode" is checked and When inverter is in off-grid mode, the relay on the Neutral line (load port N line) will switch ON then the N line (load port N line) will bind to inverter ground.



Asymmetric phase feeding: If it was checked, the inverter will take power from the grid balance of on each phase (L1/L2/L3) when needed.

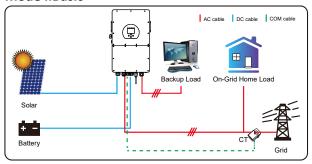


Ex_Meter For CT: when using zero-export to CT mode, the hybrid inverter can select EX_Meter For CT function and use the different meters.e.g.CHNT and Eastron.

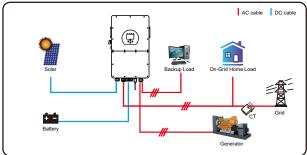
5.11 Device Info Setup Menu

Device Info.		
Inverter ID: 2102199870 Flash HMI: Ver 1001-8010 MAIN:Ver2002-1046-1707		This page show Inverter ID, Inverter version and alarm codes.
Alarms Code F13 Grid Mode changed	Occurred 2021-06-11 13:17	e
F23 Tz_GFCI_OC_Fault	2021-06-11 13:17 Info 2021-06-11 08:23	HMI: LCD version
F13 Grid_Mode_changed	2021-06-11 08:21	HIVII. LCD VEISION
F56 DC_VoltLow_Fault	2021-06-10 13:05	MAIN: Control board FW version

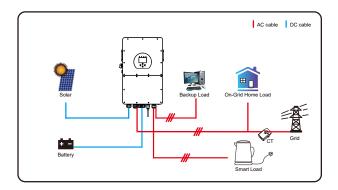
6. Mode Mode I:Basic



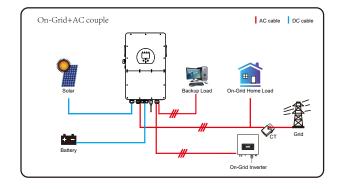
Mode II: With Generator



Mode III: With Smart-Load



Mode IV: AC Couple



The 1st priority power of the system is always the PV power, then 2nd and 3rd priority power will be the battery bank or grid according to the settings. The last power backup will be the Generator if it is available.

7. Limitation of Liability

In addition to the product warranty described above, the state and local laws and regulations provide financial compensation for the product's power connection (including violation of implied terms and warranties). The company hereby declares that the terms and conditions of the product and the policy cannot and can only legally exclude all liability within a limited scope.

Error code	Description	Solutions
F01	DC_Inversed_Failure	 Check the PV input polarity Seek help from us, if can not go back to normal state.
F07	DC_START_Failure	 The BUS voltage can't be built from PV or battery. Restart the inverter, If the fault still exists, please contact us for help
F13	Working_Mode_change	 When the grid type and frequency changed it will report F13; When the battery mode was changed to "No battery" mode, it will report F13; For some old FW version, it will report F13 when the system work mode changed; Generally, it will disappear automatically when shows F13; If it remains same, turn on DC and AC switch for one minute, then turn on the DC and AC switch.; Seek help from us, if can not go back to normal state.
F15	AC_OverCurr_SW_Failure	 AC side over current fault 1. Please check whether the backup load power and common load power are within the range; 2. Restart and check whether it is normal; 3. Seek help from us, if can not go back to normal state.
F16	GFCI_Failure	Leakage current fault 1, Check the PV side cable ground connection 2, Restart the system 2-3 times 3, if the fault still existing, please contact us for help.
F18	Tz_Ac_OverCurr_Fault	 AC side over current fault 1. Please check whether the backup load power and commonload power are within the range; 2. Restart and check whether it is normal; 3. Seek help from us, if cannot go back to normal state.
F20	Tz_Dc_OverCurr_Fault	 DC side over current fault 1. Check PV module connection and battery connection; 2. When in the off-grid mode, the inverter startup with big power load, it may report F20. Please reduce the load power connected; 3. If it remains same, turn on DC and AC switch for one minute, then turn on the DC and AC switch.; 4. Seek help from us, if can not go back to normal state.

Error code	Description	Solutions
F21	Tz_HV_Overcurr_fault	BUS over current. 1, Check the PV input current and battery current setting 2. Restart the system 2~3 times. 3. If the fault still exists, please contact us for help.
F22	Tz_EmergStop_Fault	Remotely shutdown 1, it tells the inverter is remotely controlled.
F23	Tz_GFCI_OC_Fault	Leakage current fault 1. Check PV side cable ground connection. 2. Restart the system 2~3 times. 3. If the fault still exists, please contact us for help.
F24	DC_Insulation_Fault	PV isolation resistance is too low1. Check the connection of PV panels and inverter is firmly and correctly;2. Check whether the PE cable of inverter is connected to ground;3. Seek help from us, if can not go back to normal state.
F26	BusUnbalance_Fault	 Please wait for a while and check whether it is normal; When the load power of 3 phases is big different, it will report the F26. When there's DC leakage current, it will report F26 Restart the system 2~3 times. Seek help from us, if can not go back to normal state.
F29	Parallel_Comm_Fault	 When in parallel mode, check the parallel communication cable connection and hybrid inverter communication address setting; During the parallel system startup period, inverters will report F29.But when all inverters are in ON status, it will disappear automatically; If the fault still exists, please contact us for help.
F34	AC_Overload_Fault	 Check the backup load connection, make sure it is in allowed power range If the fault still exists, please contact us for help
F41	Parallel_system_Stop	 Check the hybrid inverter work status. If there's 1pcs hybrid inverter shutdown, all hybrid inverters will report F41 fault. If the fault still exists, please contact us for help
F42	Parallel_Version_Fault	 Check whether the inverter version is consistent. Please contact us to upgrade the software version.

Error code	Description	Solutions
F47	AC_OverFreq_Fault	Grid frequency out of range 1. Check the frequency is in the range of specification or not; 2. Check whether AC cables are firmly and correctly connected; 3. Seek help from us, if can not go back to normal state.
F48	AC_UnderFreq_Fault	Grid frequency out of range 1. Check the frequency is in the range of specification or not; 2. Check whether AC cables are firmly and correctly connected; 3. Seek help from us, if can not go back to normal state.
F52	DC_VoltHigh_Fault	 BUS voltage is too high 1. Check whether battery voltage is too high; 2. check the PV input voltage, make sure it is within the allowed range; 3. Seek help from us, if can not go back to normal state.
F53	DC_VoltLow_Fault	BUS voltage is too lowCheck whether battery voltage is too low;If the battery voltage is too low, using PV or grid to charge the battery;Seek help from us, if can not go back to normal state.
F54	BAT2_VoltHigh_Fault	 Check the battery 2 terminal voltage is high; Restart the inverter 2 times and restore the factory settings; Seek help from us, if can not go back to normal state.
F55	BAT1_VoltHigh_Fault	 Check the battery 1 terminal voltage is high; Restart the inverter 2 times and restore the factory settings; Seek help from us, if can not go back to normal state.
F56	BAT1_VoltLow_Fault	 Check the battery 1 terminal voltage is low; Restart the inverter 2 times and restore the factory settings; Seek help from us, if can not go back to normal state.
F57	BAT2_VoltLow_Fault	 Check the battery 2 terminal voltage is low; Restart the inverter 2 times and restore the factory settings; Seek help from us, if can not go back to normal state.
F58	Battery_comm_Lose	 I, It tells the communication between hybrid inverter and battery BMS disconnected when "BMS_Err-Stop" is active; If don't want to see this happen, you can disable "BMS_Err-Stop" item on the LCD; If the fault still exists, please contact us for help
F62	DRMs0_stop	 the DRM function is for Australia market only; Check the DRM function is active or not; Seek help from us, if can not go back to normal state after restart the system.
F63	ARC_Fault	 ARC fault detection is only for US market; Check PV module cable connection and clear the fault; Seek help from us, if can not go back to normal state
F64	Heatsink_HighTemp_Fault	Heat sink temperature is too high 1. Check whether the working environment temperature is too high; 2. Turn off the inverter for 10mins and restart; 3. Seek help from us, if can not go back to normal state.

Chart 7-1 Fault information

Under the guidance of our company, customers return our products so that our company can provide service of maintenance or replacement of products of the same value. Customers need to pay the necessary freight and other related costs. Any replacement or repair of the product will cover the remaining warranty period of the product. If any part of the product or product is replaced by the company itself during the warranty period, all rights and interests of the replacement product or component belong to the company.

Factory warranty does not include damage due to the following reasons:

- · Damage during transportation of equipment;
- · Damage caused by incorrect installation or commissioning;
- Damage caused by failure to comply with operation instructions, installation instructions or maintenance instructions;
- · Damage caused by attempts to modify, alter or repair products;
- · Damage caused by incorrect use or operation;
- · Damage caused by insufficient ventilation of equipment;
- · Damage caused by failure to comply with applicable safety standards or regulations;
- Damage caused by natural disasters or force majeure (e.g. floods, lightning, overvoltage, storms, fires, etc.)

In addition, normal wear or any other failure will not affect the basic operation of the product. Any external scratches, stains or natural mechanical wear does not represent a defect in the product.

. Datasheet			
Model	SUN-10K-SG01HP3 -US-AM2	SUN-12K-SG01HP3 -US-AM2	SUN-15K-SG01HP3 -US-AM2
Battery Input Data			
Battery Type		Lithium-ion	
Battery Voltage Range(V)		160-500	
Max. Charging Current(A)		50	
Max. Discharging Current(A)		50	
Number of battery input		1	
Charging Strategy for Li-lon Battery		Self-adaption to BMS	
PV String Input Data			
Max. DC Input Power(W)	13000	15600	19500
Max. DC Input Voltage (V)		550	
Start-up Voltage(V)		180	
MPPT Range(V)		150-500	
Full Load DC Voltage Range (V)	250-500	300-500	375-500
Rated DC Input Voltage (V)		380	
PV Input Current(A)	26+26	26+26	26+26
Max.PV lsc(A)	39+39	39+39	39+39
No. of MPP Trackers	2	2	2
No. of Strings per MPP Tracker	2+2	2+2	2+2
AC Output Data			
Rated AC Output and UPS Power(W)	10000	12000	15000
Max. AC Output Power(W)	10000	12000	15000
Peak Power(off grid)	1.5	time of rated power, 1	0 S
AC Output Rated Current(A)	27.8	33.4	41.7
Max. AC Current(A)	27.8	33.4	41.7
Max. Three-phase Unbalanced Output Current (A)	30	35	41.7
Max. Continuous AC Passthrough(A)		80	
Power Factor	(0.8 leading to 0.8 lagging	3
Output Frequency and Voltage	6	0Hz; 3L/N/PE 120/208V	ас
Grid Type		Three Phase	
Total Harmonic Distortion (THD)		<3% (of nominal power)	
DC current injection		<0.5% In	
Efficiency			
Max. Efficiency		97.60%	
Euro Efficiency		97.00%	
MPPT Efficiency		>99%	
Protection			
PV Input Lightning Protection		Integrated	
Anti-islanding Protection		Integrated	
PV String Input Reverse Polarity Protection	Integrated		
Insulation Resistor Detection		Integrated	
Residual Current Monitoring Unit		Integrated	
Output Over Current Protection		Integrated	
Output Shorted Protection		Integrated	
Over Voltage Category		OVC II(DC), OVC IV(AC)	
Battery Over Current Protection		Fuses	

Certifications and Standards		
Grid Regulation	IEEE 1547.1,SRD V2.0	
EMC/Safety Regulation	FCC,UL 1741	
General Data		
Operating Temperature Range([°] C)	-40 to +60 °C , >45 °C Derating	
Cooling	Intelligent air cooling	
Noise(dB)	≤55 dB	
Communication with BMS	CAN	
Weight(kg)	30	
Cabinet size(mm)	408W×678H×247D (Excluding connectors and brackets)	
Protection Degree	NEMA 3R, IP65	
Permissible Altitude	2000m	
Installation Style	Wall-mounted	
Warranty	5 Years/10 Years the Warranty Period Depends the Final Installation Site of Inverter, More Info Please Refer to Warranty Policy	

9. Appendix I

Definition of RJ45 Port Pin for BMS1

No.	RS485 Pin
1	485_B
2	485_A
3	GND_485
4	CAN-H1
5	CAN-L1
6	GND_485
7	485_A
8	485_B

Definition of RJ45 Port Pin for BMS2

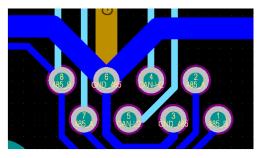
No.	RS485 Pin
1	485_B
2	485_A
3	GND_485
4	CAN-H2
5	CAN-L2
6	GND_485
7	485_A
8	485_B

BMS1 Port

18

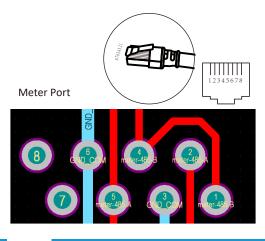
1234567

BMS2 Port



Definition of RJ45 Port Pin for Meter

No.	Meter-485 Pin
1	METER-485_B
2	METER-485_A
3	GND_COM
4	METER-485_B
5	METER-485_A
6	GND_COM
7	
8	

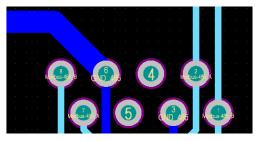


Definition of RJ45 Port Pin for RS485

No.	RS485 Pin
1	Modbus-485_B
2	Modbus-485_A
3	GND_485
4	
5	
6	GND_485
7	Modbus-485_A
8	Modbus-485_B

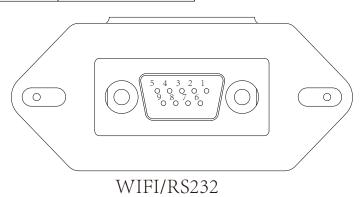


RS485 Port



RS232

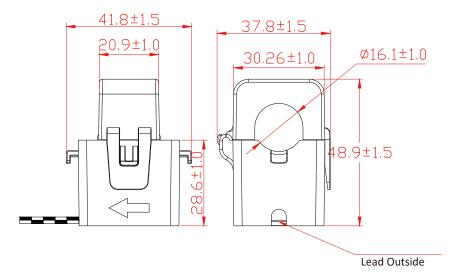
No.	WIFI/RS232
1	
2	TX
3	RX
4	
5	D-GND
6	
7	
8	
9	12Vdc



This RS232 port is used to connect the wifi datalogger

10. Appendix II

- 1. Split Core Current Transformer (CT) dimension: (mm)
- 2. Secondary output cable length is 4m.





Ver: 2.2, 2024-01-25

NINGBO DEYE INVERTER TECHNOLOGY CO., LTD.

Add.: No.26 South YongJiang Road, Daqi, Beilun, NingBo, China. Tel.: +86 (0) 574 8622 8957 Fax.: +86 (0) 574 8622 8852 E-mail: service@deye.com.cn Web.: www.deyeinverter.com

